

QUESTIONS TO ASK MOVERS

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- ▶ What dates are you available to move us?
- ▶ When will you pack and how many hours or days will it take?
- ▶ Is there an additional charge for packing?
- ▶ Will you provide boxes to use for packing and will you deliver them?
- ▶ When will you load the van and will this be the same day that you pack?
- ▶ If we need to sleep in the house between packing and loading, can you leave our beds and other basics out for us to use?
- ▶ What insurance do you provide and what does it cost?
- ▶ What is the cost of additional insurance, if needed?
- ▶ Does your insurance cover items I pack myself (PBO "packed by owner")?
- ▶ Will my Homeowner's Insurance cover any damages?
- ▶ Are there any items you cannot ship (e.g., hazardous)?
- ▶ Will you need a shuttle truck because of the location of my house/size of driveway? If so, what does it cost?
- ▶ Can you provide storage at my new location until I can move into my new home? Is there a charge for this?
- ▶ Will you make more than one drop-off (e.g., my house and a storage unit)? Is there a charge for this?
- ▶ Will you ship my car(s)? Will they be towed or transported on the moving van?
- ▶ What is the cost of shipping a car, boat, tractor/riding lawnmower, snowmobile or other similar items? Are you unable to ship any of these items for me?
- ▶ How long will it take for my household goods to arrive in my new location?
- ▶ Do I need to pay anything upfront? If so, when and how much?



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